



INDIALOGUE

Model of Deliberation and ICT in Public Consultations

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Narodowe Centrum
Badań i Rozwoju

In Dialogue: innovativeness

- > Proposes new tools, procedures and processes in response to the diagnosis (*monitoring of the quality of public consultations, 2011*),
- > It supports open governance based on information and dialogue,
- > It includes citizens in planning of public consultation process and makes them responsible for the results,
- > Integrates the realization of public consultations online and offline.

Openness towards cities of different size; non-commerciality.

In Dialogue: important features

- > **Guidance through the process of consultations:**
from the political decision on consultations till the decision making on the discussed issue
- > **Deliberativeness:**
sharing of information, tasks, responsibility
- > **Support for conclusion-making:**
map of argumentation
- > **Automatization of actions:**
accessibility of forms and setting of tools, transfer of information between stages of the process
- > **Inclusion of persons with disabilities: the needs of people with disabilities are included in IT itself, and in the planing of consultations with IT**

Actions takes by an official

Step 1: Designs the process & consults it in the town hall

Step 2: Develops briefing materials

Step 3: Registers participants

Step 4: Conducts debates online & offline in one/more groups

Step 5: Analyses the material, maps the argumentation

Step 6: Reports

Responsible citizen

- > Co-creates information materials,
- > Proposes alternative solutions to the problem,
- > Participates in the argued debate,
- > Choses the solution,
- > Co-creates reports.

Next steps

2015

Preparation of the IT platform prototype
Consultations of the prototype's functionality & amendments
Experiments in 2 towns

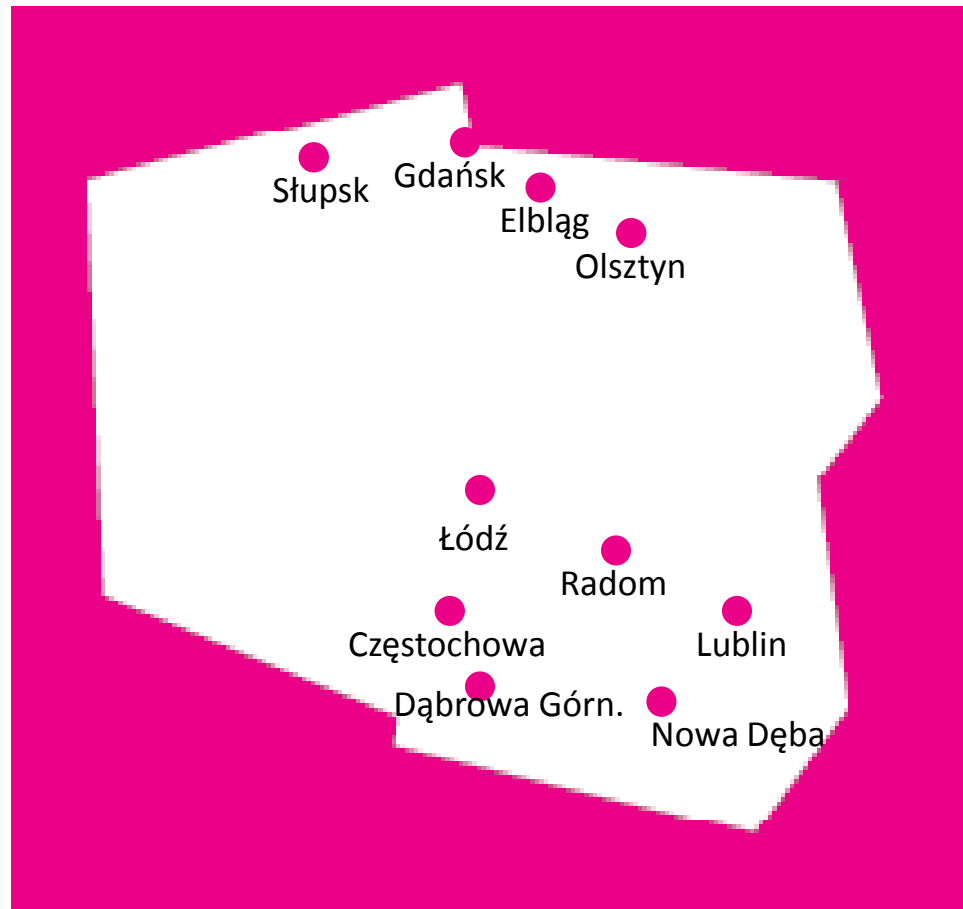
2016

Training for officials in all partner town halls
Pilot consultations in 8 or more cities

2017

Dissemination of results,
access to the code & instructions

Involved cities



Source: modified <https://mac.gov.pl>